

PRO REPORT FOR JANE SMITH

WebCease's Pro Report identifies the active online accounts and instructs on the different options for retrieval, closure or memorialization in accordance with the policies of each site.



Pro Report Summary for Jane Smith

30

Digital Asset Accounts Identified

HOTELS

3 accounts

AIRLINES

5 accounts

SOCIAL

6 accounts

PHOTO

1 account

TRAVEL

3 accounts

EMAIL

2 accounts

RENTAL CARS

3 accounts

SHOPPING

7 accounts

How to Use the WebCease Pro Report

- The Pro Report Summary page provides at-a-glance information on the type and number of accounts identified in our search.
- The Pro Report Detail page shows all the accounts included in our search. A checkmark (√) indicates an active account. A void symbol (○) indicates no active account. A question mark (?) indicates an existing account could not be determined. A star (★) indicates the account was provided for the search.
- The Digital Asset Account Information pages contain instructions on the different options for retrieval, closure or memorialization in accordance with the policies of each site.

Can WebCease Close Any Accounts or Retrieve Digital Assets?

WebCease will only identify the active accounts and instruct on the different options for retrieval, closure or memorialization in accordance with the policies of each site. We will not take any actions on behalf of the family, executor, representative or estate.

Questions or Comments

Email us at support@webcease.com with your questions or comments.



Pro Report Detail for Jane Smith

	Hotels		Airlines		Social
\Diamond	Best Western	√	Alaska Airlines	√	Facebook
\Diamond	Carlson Rezidor	✓	American Airlines	✓	Google+
\Diamond	Choice Hotels		Delta Air Lines	✓	Instagram
\Diamond	Fairmont		Frontier Airlines	✓	LinkedIn
\Diamond	Hilton	✓	Jet Blue	✓	MySpace
✓	Hyatt	✓	Southwest Airlines	✓	Pinterest
\Diamond	IHG	✓	United Airlines	\Diamond	Twitter
✓	Marriott		US Airways		
✓	Starwood				
\Diamond	Wyndham				
	Photo		Travel		Email
	_		_		
0	Flickr	✓	Expedia	0	AOL Mail
\Diamond	Photobucket	√	Hotels.com	✓	Gmail
\Diamond	Picasa	√	Hotwire		Outlook
✓	Shutterfly		Kayak	*	Yahoo! Mail
\Diamond	Snapfish	0	Orbitz	✓ 💮	iCloud Mail
			Priceline.com		
		\Diamond	TripIt		



Pro Report Detail for Jane Smith

	Rental Cars		Shopping		
0	Alamo Rent A Car	0	Adobe		
0	Avis Car Rental	√	Amazon.com		
0	Budget Rent a Car	0	Barnes & Noble		
0	Dollar Rent A Car	1	Bloomingdale's		
1	Enterprise Rent-A-Car	1	еВау		
1	Hertz Rent-a-Car	0	Hulu		
1	National Car Rental	1	iTunes		
		1	Netflix		
		1	Nordstrom		
		1	PayPal		
		0	Skype		
		\Diamond	Starbucks		
		0	Target		
		0	Ticketmaster		





Official Policy: In the case of documented death of a Hyatt Gold Passport

member, Hyatt Gold Passport points are transferable to a

person sharing the same residential mailing address.

Expert Tip: Contact Hyatt Gold Passport Assistance to request transfer of

points. An account that accrues no activity for 24 consecutive months will be closed and all Hyatt Gold Passport points in

that account will be forfeited.

Other Important Information: Hyatt brand includes: Park Hyatt, Andaz, Grand Hyatt, Hyatt

Hotels, Hyatt Regency, Hyatt Place, Hyatt House, Hyatt

Zilara, Hyatt Ziva, and Hyatt Residence Club.

Contact Information: Phone: 800.228.3360

http://www.hyatt.com/qp





Official Policy: Except as otherwise explained below, mileage credit is not

transferable and may not be combined among AAdvantage members, their estates, successors and assigns. Accrued mileage credit and award tickets do not constitute property of the member. Neither accrued mileage, nor award tickets, nor upgrades are transferable by the member (i) upon death, (ii) as part of a domestic relations matter, or (iii) otherwise by operation of law. However, American Airlines, in its sole discretion, may credit accrued mileage to persons specifically identified in court approved divorce decrees and wills upon receipt of documentation satisfactory to American Airlines

and upon payment of any applicable fees.

Expert Tip: Contact AAdvantage Customer Service to request transfer of

mileage and have all required documentation available.

Other Important Information: No fee for transfer of a mileage balance. If the AAdvantage

account has no qualifying activity in any 18-month period, all

miles in the account will expire.

Contact Information: Phone: 800.882.8880

https://www.aa.com/AAdvantage





Official Policy: Unfortunately, there may be a time when you come across the

profile of a colleague, classmate, or loved one who has passed away. If this happens, we can close that person's account and

remove their profile on your behalf.

To start this process, please answer some questions about the person who has passed away. The form can be completed and

signed electronically via DocuSign here:

https://www.docusign.net/MEMBER/PowerFormSigning.asp x?PowerFormId=91e28b6c-bc93-47ed-8d1e-1f81083529d6

Expert Tip: The following information is required on the form: name of

the deceased person, link to their profile, email address of the deceased person, workplace of the deceased person work, link to an obituary or relevant news article, your name, your email address, your relationship to the deceased, any additional information, and your electronic or physical

signature.

Other Important Information: A submitted form will automatically be sent to LinkedIn for

review. Upon verification, LinkedIn will delete the account

and remove the profile from the site.

Contact Information: http://help.linkedin.com/app/answers/detail/a_id/2842





Official Policy:

To protect the privacy of your loved one, it is our policy to honor the initial agreement that they made with us, even in the event of their passing. At the time of registration, all account holders agree to the Yahoo Terms (TOS). Pursuant to the TOS, neither the Yahoo account nor any of the content therein are transferable, even when the account owner is deceased. As a result, Yahoo cannot provide passwords or access to deceased users' accounts, including account content such as email.

Expert Tip:

Yahoo does have a process in place to request that your loved one's account be closed, billing and premium services suspended, and any contents permanently deleted for privacy. The following documentation is required: 1) A letter containing your request and stating the Yahoo ID of the deceased; 2) A copy of a document appointing the requesting party as the personal representative or executor of the estate of the deceased; and 3) A copy of the death certificate of the Yahoo account holder.

Other Important Information:

Send the information to Yahoo's Legal Department.

Email: legalpoc-support@yahoo-inc.com

Fax: 408.349.7941

Postal Mail: 701 First Avenue, Sunnyvale, CA, 94089-0703, US

Contact Information:

https://help.yahoo.com/kb/SLN9112.html